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| Evaluation Parameters for IT  | **Verification** |
| Y/N/NA | Having related Attachment | Remark |
| 1 | Are you accredited with ISO 9000/ISO 14000/ISO/IEC 27001/equivalent certificate. ( if you have any attach)  |  |  |  |
| 2 | If have any Product certificate? ( if you have any attach related document) |  |  |  |
| 3 |  Have any product/service improvement standards? ( Like 5S, Lean manufacturing , CMMI implementation - which level)  |  |  |  |
| 4 | Do you have any stage wise inspection procedures during the production process? ( if you have any related document attach)  |  |  |  |
| 5 | Do you provide operating instructions/literature/manual for proper use of your products/services? ( if you have any attach) |  |  |  |
| 6 | Do you provide after sales service during and after guarantee period? ( if you have any, attach related document) |  |  |  |
| 7 | Have customer’s satisfaction and feedback report? ( if you have any, attach related document) |  |  |  |
| 8 | Whether there has been consumer complaints registration and solutions system?( if you have any, attach related document) |  |  |  |
| 9 | Do you provide opportunities/training for the upgradation of skills & knowledge of an employee’s? ( if you have any, attach related document) |  |  |  |
| 10 | Information Technology – Services |  |  |  |
| Information Technology – Products |  |  |  |
| Business Process Outsourcing (BPO) |  |  |  |
| 11 | Do you have any plan/vision for future for the enterprise to see as a leader?( if you have any, attach related document) |  |  |  |
| 12 | Are using any technology or having any collaboration technology? ( if you have any, attach related document) |  |  |  |
| 13 | Have you any innovative idea of production or service in this segment? ( if you have any, attach related document) |  |  |  |
| 14 | Membership of National and international level association( if you have any attach related document) |  |  |  |
| 15 | Are exporting your product or services? ( if yes, give last year record) |  |  |  |
| 16 | Are you following any packing standards?  |  |  |  |
| 17 | If have any Financial Rating?( if you have any attach related document) |  |  |  |
| 18 | Have any system to save an energy? ( if you have any attach related document) |  |  |  |
| 19 | Have any system to reduce waste of materials?( if you have any attach related document) |  |  |  |
| 20 | Have got honoured by any award in past?(if yes , give details and supporting document)  |  |  |  |
| 21 | Registered any Brands?(Registered any brands then attach Brand certificate) |  |  |  |
| 22 | Are you member of any Association?(If your are member of any Association then attach related Certificate/Membership number/Association name) |  |  |  |
|  | **Total** |  |